



## Editor In - Chief



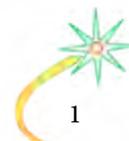
### The Concept of Development

Development is known as making a positive change in the society. This development can be materialistic that aims to increase the levels of economy, technology and knowledge of societies. However it can be moral aiming to change attitudes and preferences of people. So it is related to purposeful processes that are bound to a timeframe and a specific place that seek positive changes. So development in its different shapes and perspectives aims to open dimensions to materialistic and moral efforts to change policies, practices, and attitudes. The concept of development is, in fact, connected to the scientific background of policy makers and planners. Therefore, economists, for example, define it as the fast increase of economic production by increasing gross domestic production (GDP) rates. Whereas sociologists insist that it is a social change that basically targets practices and attitudes. Demography specialists follow the same definition. This disagreement leads to a merge of definitions. Consequently development means all that overlap and accord to produce progress in different fields, such as economy, society, culture and environment. So restricting the definition of development to economic dimension is inadequate. Therefore, development means improving the living standards towards progress for the welfare of society. All of that leads us to ensure that development is the fair distribution of wealth, improving services, consolidating freedom atmosphere and human rights to be parallel to developing structures without harming natural resources and environment. It is a formula that is directed to the benefit of local society and also considering rights and needs of future generations.

Another definition of the concept of development has emerged with a local touch saying that development is the process by which effective cooperation is attained between public efforts and government to raise local congregations economically, socially and culturally with an intention to improve the standards of life of these groups in a comprehensive and integrated system. It's a change process that starts from the base and gives priority to society needs. It's also based on effective participation to reach intended standards of living and achieve fusion and partnership. Actually this is the system that is followed in our beloved country, Oman. «Al Majlis Al Baladi» or the town council enables the active participation of the society in the glorious march that is guided by the leader and founder of this glory, His Majesty the Sultan Qaboos bin Said.

Eng. Hamed Salim Al- Maghderi

CEO





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Manager Editor

## Manager Editor

### From Speeches of the Leader

We have given our full attention, since the beginning of this era, to the participation of Omani women in the march of the blessed renaissance, so we have provided them with education, training and employment opportunities and supported their role and status in society. We have also stressed the need for their contribution in various development spheres. We have facilitated this through regulations and laws that guarantee their rights and explain their duties in order to be able to develop their inner abilities, expertise and skills to build their country and raise its status.

### Qaboos Said-Sultan of Oman

Women rights is something that we always call for. There is no doubt that women are half of the society and one of its integral bases. They stand beside men in the mission of building and serving society. So, together men and women have obligations towards their nations. In the past, women's role was limited in their houses to perform different housework including raising children and sometimes helping on farms in harvest seasons assisting father, brother or husband. However, they didn't restrict themselves to these roles and participated in producing widely used objects out of weaving wool and palm leaves. In addition, they worked in various handicrafts such as pottery, tailoring and embroidery. Today after the blessed, we see women continuing their achievements and entering job market. They are having careers in both public and private sectors being doctors, teachers, engineers, managers, ministers, ambassadors and other important positions. Thanks to the wise leadership of His Majesty in enabling women to have their rights and emphasizing their role by specifying the 10th of October every year to be The Omani Women's Day.





## The Third Conference on Electricity Distribution in Salah

### Ahmed Al Harthi: Effective Participation of RAECO

News



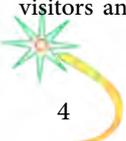
RAECO participated in the events of the Third Conference on Electricity Distribution «Smart System of Electricity Distribution Service Sector» 28-29 August 2012 that was organized by Public Authority for Electricity & Water in association with Arab Union of Electricity under the auspices of His Highness Sayyid Mohammed Sultan Al Busaidi Minister of State and Governor of Dhofar.

The conference started with a welcoming speech by Engineer Mohammed Ridha Misbah the President of The Tunisian Electricity & Gas Company and Arab Union of Electricity.

He pointed out that electricity distribution networks would be a core concern for future strategic plans of electricity distribution companies. These companies are called for great changes in the coming years. He also emphasized the importance of communication among the members of the union through modern technology to exchange experience in order to develop electricity distribution sector in general and their employees as well.

Conference activities were accompanied by an exhibition where a number of government and private companies and local specialized electricity factories participated. A variety of products were displayed and RAECO had a section for both visitors and participants.

During the two days of the conference some presentations were conducted. Main topic was «Experience of certain countries in electrical defect investigation, performance observation and electricity distribution system development». A paper was presented by Mr. Ahmed bin Said Al Harthi, Senior Manager of Regulatory Compliance & Corporate Services in RAECO, about the experience of RAECO in renewable energy. He gave a brief description of RAECO services and activities and an explanation of company plans for utilizing renewable energy sources in generating electric power in Oman using latest technologies. The paper recommended the importance of exploitation of available energy sources as the sultanate is one of the richest countries in this field. The conference concluded with a number of recommendations which included outlining strategies by electricity companies in the Arab world to adopt new systems for improving networks and meters. The recommendations also included the use of smart control systems and a policy of tariffa that reflect the real cost of a KWh. Moreover, companies should conduct research in innovate distribution networks aiming at controlling the demand on increasing loads. Furthermore, financial and human resources should be arranged to face the growing demand on electric power in most Arab countries. These countries need to lead campaigns to promote rationalizing electrical power consumption. Concerned parties ought to plan policies to encourage the use the renewable energy and research network planning.





**More than a million**

## **To design and construct an electric power station in Madha, Musandam**



This project is considered one of the huge projects by RAEC this year. The project included exporting, assembling and operating 6 diesel units with total capacity of 7000 kilo Watt. Supporting parts and distribution boards were also provided .In addition the same project comprised constructing two fuel tanks with a capacity of 500 m3 each.

The work started in Jan 2012 and ended in July 2012 with a total cost of approximately R.O 1.177.168.236.

Basically, the aim of this project is to provide electric power to a region, where there is a growing need for it, for the next three years .It is estimated that by the end of Dec 2012 , 800 houses and over 900 government establishments would benefit from this service .In fact, The Sultan Qaboos Mosque that is expected to be completed in few months will also be supplied from the new power station with a capacity of 400-550 kilowatt.



## **Adding a desalination unit in Kamzar, Musandam**

The company has recently completed designing assembling and operating a desalination unit in Kumzar with a capacity of 200 m3 per day .It also finished constructing a water tank with a capacity of 500 m3 with all other supporting devices to cover the increasing demand on water supply for the next three years in the region.

The total cost of this project has reached approximately R.O (330.229.000).

The project is intended to meet the need of the region for years to come according the annual agreement between RAEC and the Public Authority for Electricity and Water.



Among the most important future projects that RAEC supervises and seeks to accomplish is the expansion of Masirah power station .This is because of the increasing demand on electricity as a result of developmental projects that the government is having in this region in different sectors. In fact this year the company will launch a tender to add more electricity production units with a capacity of 12 megawatt so that the total produced power will be 27 megawatt .

The company will also expand the power station in Hajj in Mahout in Al Wusta region .Therefore, more production units will be added to expand the electricity network to reach 12 megawatt. In addition RAEC will expand the power station in Saih Al-Khairat in Dhofar region to reach 15 megawatt. Moreover, production units will be added to Al-Mazyonah region for a capacity of 15 megawatt to support the free zone that will be established.



## Middle east 2012 HR Excellence award

RAECO is chosen as an excellent company in the middle east in training and career development for leaders category. During the summit and exhibition of middle east human resources 2012 that was held in Dubai ,in UAE. This summit is considered the most outstanding annual event in the field of human resources. During the summit a number of latest strategies, ideas, and the best international practices developed by human resource leaders, were discussed. This participation was recommended and guided by the CEO Mr.Hamed Salim Al-Maghdari who gives importance to prepare human resources to be qualified practically in all fields. It is due to the efforts the Human Resources Department and the experience gained in the training and development field, the company participated in the Middle East summit. Mr.Majid Khamis Ambusaidi, the HR manager represented the company in this summit. Human Resource manager emphasized saying, «our participation in the summit is an important step for the the company in general and the HR department in particular. The competition was in fact strong and becoming one of the best companies in the final round proves the high level the company has reached. This honor was a real evidence to me personally for

the success that was achieved. There is no doubt that behind every team there is a distinguished and hard working team. Despite the different competences of this team, it had one goal and that was success and distinction». Regarding the process of training and career development for leaders that the company is working on, Mr.Ambusaidi said, «the department trains employees in two ways ; direct and indirect training. Direct training is done through courses that can be internal or external and are given in a high standard of efficiency by leadership specialists. These courses take the form of a conference session between the trainer and the trainee which is called «one to one conference». This type of training is applied in many countries. The indirect training, on the other hand, is implemented by giving an employee some responsibilities of the leaders. The employee in this case is supervised and guided continuously. The employee gets accurate practical experience that qualifies him for leading positions in different fields in the company and elsewhere. He concluded saying,» the employee is the basic element that the company is founded on and his efficiency moves the company forward to high levels of performance».

### RAECO's New Official Website



RAECO launched the re-designed RAECO's official website on 1st September 2012. The new look website is sleek and stylish and is full of new features, new imagery and refreshed copy to make the site more user-friendly and encourage user interaction.

The launch of the new website, which offers quick and easy access to essential information on RAECO, is part of the organization's ongoing efforts to enhance the quality and availability of information to public.

### Electric engineering students – Nizwa

Within company's efforts to train university students, a suggestion was given by engineer/Adil Al Mahrooqi (department head of networks in Dakhliya and Dhahira regions) to organize a field visit to the power station in Al Zhiya in Adam. The suggestion was to take a group of electric engineering college students in Nizwa University to one of the power stations. The university welcomed the idea and sent a group of students on 3rd October 2012. Engineer/Adil Al Mahrooqi and the operator technician Othman Al Mahrooqi received them. Before the students enter the power station, security and safety supervisor in the region Mr. Nasser Al Jabri gave useful safety instructions. During their visit the students were impressed by the detailed explanation that was given by Engineer Adil Al Mahrooqi.





## Achieving the objective directly with long term planning

### RAEC Upholds the educational visual aid case to meet objectives and reinforce long lasting plans



The company has signed an agreement on a project for producing an educational visual aid case for preschool children (kindergarten). The agreement was signed by engineer Hamed Al- Maghdari on behalf of RAEC and by Mr. Khalid Al-Siyabi on behalf of Bu Shahham Company.

The company has participated in suggesting topics, activities, stories and songs that are related to concepts of electricity. This is a step to serve preschool education and to increase awareness in society.

Consequently, this results in a generation that is conscious about dealing properly with the electric items and passes this awareness to society.

Moreover, they know how to utilize electric power and be safe from its dangers, such as the dangers of electrical devices, exposed cables, distribution stations and high voltage lines. In addition, they get information about injuries and the importance of safety and, especially, children awareness of rationalizing electricity consumption.

RAEC involvement in teacher and supervisor training on selecting the topics is a contribution to the company ambition in spreading knowledge. Furthermore, it is among the awareness programs in which RAEC uses its logo in visual aids and games (toys) that are related to electricity and to real life.

In fact, targeting education sector and children in general is a fulfillment of objectives, plans and long lasting programs set by RAEC for the welfare of children not only in regions that the company serves, but also the children all over the Sultanate.

## Other resources to protect environment

### RAEC Signs an Agreement to Recycle Paper

Engineer/ Hamed Salim Al Maghdari CEO of RAEC and Mr. Wisam Ayoub CEO of The Aman International Company signed an agreement to recycle paper. This agreement reflects the company's intention to protect environment.

Engineer/Hamed has stated that electricity companies are classified as environment polluting companies. That's because they produce electricity and emit gases as a result of burning fuel. Keeping in mind that environment protection is a part of its work, RAEC is concerned to search for alternative resources by encouraging environmental friendly efforts.

Therefore, RACE has introduced the idea of forming a creativeness committee to encourage employees in developing workplace atmosphere.

One of the outcomes of this step was the importance to recycle the paper that is estimated to be 30 tons every year.

The CEO has pointed out that credit goes to Ruqaya Al Kindi, the employee who initiated this creative idea. RAEC studied her suggestion and put it into implementation. Therefore, RAEC looked for a firm to do this job, for which Aman International Company has been selected due to its vast experience in this field.



**Ruqaya Al Kindi**  
Committee Secretary





## Efforts and achievements

# Customer service department in Al-Wusta Governorate



Customer service department is one of RAECO departments in Al Wusta governorate that is the company's concession area. Al Wusta covers a big area of the Sultanate of Oman. It is located south of Al- Dakhliya and Al- Dhahra regions, connected to Oman Sea from the east and Al- Raba Al-khali from the west. Dhofar region is on the south of this vast area. Customer service department follows the vision of the company by installing electricity to all customers, starting from receiving extension applications to connecting and follow ups. All of that for the lowest possible cost. In addition this department supervises on some other concession areas in Al-Dakhliya, Dhahra, and Sharqiya.

### The branches

Al- Wusta is a vast area and the distance between its wilayat is big and because it is important to provide quality and reachable services, the company opened several customer service branches in different areas like Duqam, Aljazer, Haima, Adam, and Hamra Al Doru. These offices are all branches of the main office of Al Wusta in Mhaout.

### Billing and collection offices

Customer service department has always been keen on cooperating with the administration of the company to have billing and collection offices in the concession areas to guarantee correct meter reading, distribution of monthly bills, and to make it easy for customers to pay bills. This way the company can also supervise the services, ensure accuracy of bills, preparations of offices to receive customers and to follow up updating collections..



### Emergency service offices

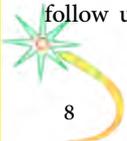
Customer service department works in cooperation with the department of networks to distribute emergency service offices all over the concession area to maintain quality service. These offices work to provide fast response to customers. In addition they solve technical problems such as sudden electricity disconnection or unscheduled interruptions by working as fast as possible to connect it.

### Extension applications

All customer service branches receive electricity connection applications to buildings and applications for lighting installation for villages that are far from the current electricity network. There are representatives for customer service in each branch to make customer service procedures go smoothly.

In this department customers submit applications and these applications are entered electronically in the customer management system. This department is also concerned about making ground surveys with sophisticated equipment to produce maps and designs of extension lines in order to get approval from official authorities such as ministry of housing, municipality, and telecommunications. The projects then are launched as tenders and supervised by RAECO.

Apart from receiving light installation applications from villages, these branches receive suggestions to make perspectives about extensions. They also provide approximate cost estimation to insert these projects into the company's plan for expanding the electricity network.





### Electricity Connection Applications

Customer service department receive electricity connection applications and cooperate with the clients to schedule for inspection of wiring in the buildings. During inspection visits connections are checked a long with electrical distribution panels, switches, and cables to make sure that they are up to the standards. Insulation of connections, grounding system, protection devices and circuit breakers are checked to see whether they are appropriate for the intended electric load of the building. The inspecting technicians are well equipped with devices to do the necessary tests.

The branches have representatives for client accounts in order to receive customer queries that are related to bills and collections, replacing meters, changes of names of clients, canceling accounts, changing the tariff, asking for



meter check up, over dues and many other services.

This department is also in charge of warning customers in various ways including making phone calls, lectures, visits, brochures, and announcements about the importance of paying monthly bills on time to avoid over dues. Therefore, a booklet about the rules of electricity consumption over dues is published and will be distributed soon to customers.

### Awareness programs

The company is well known for its famous awareness campaign «Rushed» and «save the Rial for your children». The customer service department in Al- Wusta contributes to the campaign through various activities such as visiting schools, offices, companies and public places to reach customers. In addition lectures are given to children and adults in presence of representatives of government institutions like Wali offices and police. Likewise gifts, booklets and flyers are distributed to customers.

### Entertainment

The customer service department in Al- Wusta specified time to entertain the staff out of work to satisfy them and let them feel as if they are one family. This is done through activities to create strong relationships among them to work as a team. An example of this was the Iftar gathering in Ramadhan.

### Customer complains

RAECO has given great care to customer complaints and maintained all possible ways to customer satisfaction. In this regard a booklet about the procedures of handling complaints was recently published to make the system clear to customers and to support the customer service department in dealing with the complaints. In the same time it helps to improve the services in the future. Customers can pass their complaints through customer service department offices, e-mails and phone calls. These booklets were distributed in all branches.



### Training programs for employees and contractors

Customer service department works with human resource department and other departments to choose the internal and external workshops according to the type of work that the employees do and to other self development courses. Some of the courses and workshops are held in Al- Wusta governorate and some in Muscat.

### The ideal department of 2012



The staff at customer service department is proud to get the award of the ideal department of 2012.

All efforts of all staff in Al- Wusta customer service department including customer service representatives, connection inspectors, network engineers, installation and operating engineers, emergency service, billing and collection employees worked to please and satisfy customers in fulfillment of the company's vision.





## Career creativity committee

By: Ruwa Al-Farsi  
Executive Secretary of CEO



There is no doubt that success in Career creativity is one of the features of this era and it is a requirement of market. Success is a feeling of self assertion, happiness and it is in the same time a way of saving effort and money. It also ensures career creativity and develops the company.

Creativity is a complex process and difficult to define. To simplify it we can extract a definition from recent studies. So we can say that creativity is innovation of ideas or producing something in a new form or a different way so that it becomes new in a certain field although the elements were there before.

In order to consider something being creative, first it should be innovative and away from being typical or imitation. This doesn't mean that creativity comes from nothing. In fact it goes through several phases to make a true quality addition to the field it belongs to and has an affective impact on the surrounding environment.

In RAECO with support and encouragement of the CEO, the booster of talents, employees are introduced to fundamentals of success and job creativity. This is done through the knowledge of keys of success that are as follows:

**1-Develop yourself with positive thinking,** This means you should change your habits. Good habits lead to good results. You will gain others trust if you are self confident.

**2-Control your time and organize your priorities,**This can be done by time management in your career and by organizing your priorities you will get better results.

**3-Activate means of communication using body language,** Body language is related to job creativity. Facial expressions like raising eyebrows mean that you are asking for their opinions.

**4-Acquire persuasion skills to influence others,**To be successful you should have or acquire persuasion skills by using convincing strategies such as delivering topics in a moderate and transparent way. You should not rush to decision making to reach success in persuading others.

**5-Be a leader and don't let others control your mind** The leader in career concept is the one who can prove an idea that he believes in to his superiors to get their support and to apply it despite the obstacles. He is also the one who raises the others to work and distributes the efforts and responsibilities to fulfill



the goals of the firm. From this point a proposal was raised to the CEO to establish a committee of job creativity in the company. In fact it is one of its kind in this sector and it has an important role in avoiding imitation and routine. This committee has ensured both practical and educational atmosphere for talents to help them develop. This committee documents and collects all creative ideas that are submitted by employees. These ideas are developed and then taken for application through a standardized automated process. Since the establishment of the committee of job creativity it received more than 60 ideas and the following were chosen:

**1-Paper recycling,** Due to the social, environmental and hygienic importance of protecting human beings from pollution, especially harmful substances that are produced from paper degradability, paper recycling idea came to utilize the scrap paper instead of throwing it in large amounts.

**2- Projects quality and networks protection from corrosion,** This is maintained by publishing books that are related to the work process in all technical departments that are in charge of project execution. Furthermore, quality is ensured by the use of latest technology in checking equipments according to its standards.

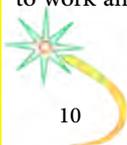
**3-operating panels of power stations with solar energy,**This is done by the utilization of solar energy in operating the power station panels in cases of electricity disconnection.

**4-Introducing and developing road safety among employees,**It suggests conducting internal awareness programs to all employees about dangers of roads.

**5-Reefiah library,** The idea is to establish a library that is provided with technical and administrative books for employees to read.

**6-Reefiah family,**It is one of the important creative ideas. It is based on developing work environment and creating relationships between the company and employees' families as an appreciation to the employee's efforts in serving the company.

All in all the job creativity committee is considered a remarkable, supportive and stimulant committee that develops both employees and work environment.





## Career Development System

Career development system is a system of establishing a database of certain skills and behaviors that are required for every job in the organization .It is through this database the company can enhance performance and efficiency and, as a result, achieve the goals.

The reason behind creating this system is that there is not any data base that contribute to efficiency and skill development of employees in an accurate way. This system helps the recruitment of qualified candidates to the job requirements that are related to behavior and skills. It will also guarantee the recruitment of employees that support the company to fulfill its goals. It is a comprehensive system from all sides including establishing the data for job requirements and for future jobs and recruitments.

It also contributes to Omanization and job development plans. The futuristic view for this system is establishing an organization that has a strong base for preparing and training employees to meet international levels of performance and to recruit the talented candidates that work to enable the organization in achieving its goals.

Prepared by : The Department of Training & Development

## To Communicate

### Wahajj Ramadhan Competition

After the great success of Wahajj cartoon program in 2011, the media and communication section in RAEC developed its series for this year to be the best electricity competition program on TV.

The program is shown on Oman TV channel One. The series were popular and informative as they aimed to guide viewers to the best ways to deal with electricity and then answer the questions on the topic of the episode. To raise the interest of viewers, a daily prize of RO 100/- was kept. Furthermore, a car was kept as the grand prize. All participated viewers are entitled to enter the big draw.

The competition targeted children, elementary school students and housewives to show them the importance of rationalizing electricity consumption and to make these categories that are affected by its dangers more aware about it. Mr. Mohammed Khalfan Almkabbala has won the grand prize for the competition. The winner has expressed his admiration for the Programme, which received a huge response in the holy month of

Ramadan. The Programme was launched to educate the people regarding the electricity consumption and minimizing the related risks. Almkabbala thanked the company for the Programme and wished for more success and development in the future for the company.



## RAEC launches E-tender

RAEC is launching its first E-tender (electronic tender system) .It is the first electricity sector company to apply this system. In this regard Mr. Ahmed Alazher AlHinai, the in charge of applying this system in RAEC, has declared saying,» I am pleased to take this advantageous.

Step that coincides with our governments efforts to activate E-government (electronic government) in all fields. RAEC has taken steps to implement E-tendering project .It has been almost one year since RAEC started preparing the requirements for the project as it opened a new E-payment account in connection with Information Technology Authority .

Many workshops were conducted in cooperation with

tendering council to educate the concerned employees on the system.

He added saying ,» E-tendering aims to give the chance for more and easier tendering , receiving and replying to queries It aims also to present offers electronically and to analyze them financially . It also enables assigning the project through internet. E-tendering makes it easy to obtain information related tenders .

In addition the local and international companies can use this information web, register and renew it electronically around the clock .





## Just Try

If you wanted to decide something and you got so confused after consulting and listening to different opinions from whom you might be less experienced... You suddenly find yourself lost, not knowing where the exit is... Here only I would advise you to go on trying it for you won't lose anything... On the contrary you will benefit more of the experience than of avoiding mistakes. Acting according to other's experience doesn't work. Briefly it is hard to say that you will fail just because someone failed before.

My experience in life might not be long but I have learned to never judge on anything before trying it. I also learned that I shouldn't judge on my success or failure only because of other's opinion on the same experience.

I recognize the fact that people are not similar as well as the results even if the events are alike. Age is an experience.

I have to try in order to learn. I might fail but I will learn so much of that failure. My benefit of the failure is my success.

Remember! You should impose neither your success nor your failure in any experience you go through on others. Your failure in an experience might be someone else's success.



**Contribution of Ameera Al-Aufi  
Media Administrator**

## Secret Of Success

No lasting success comes without perseverance. Successful people were not better brighter and stronger than others, but they had distinctive perseverance and determination .The well known Russian Paulova Brin Says, «Keep the goal without tiresome or stop, this is the secret of success.» By a known target, inspired by the good models, the initiative to work, the concentration of accuracy and vigilance of knowledge one will get excellent benefits. Insisting on these mechanisms, while achieving the goals, set the golden equation for critical success. Generally successful people attempt to inform their ambitions at any cost and this is one of the properties that distinguish them from other people. And always remember that each success will leave traces. Read the history of successful people and think of their ideas and opinions, which doubled their hard work and led to the achievement of valuable goals. These assets definitely had impact on people towards success and you can have them too, if you determine to go in the same way.

**Contribution of Hamoud Al Rashdi  
Customer Services Officer**

## Childhood days



Wonderful were those days... Wonderful were those times... Just like coffee... Its beauty is in its bitterness... We used to carry on and never care... Work and never get tired... Play and never get bored... Our day was the only thing that mattered us... Tomorrow didn't exist and past was deleted... What a time it was ... It showered us with clearness of hearts and kindness of existence... It had arms of advice by our parents... Every morning we used to go to study and then hide to play and play to get tired and tired to sleep... This was our day with all its details that carried memories... Makes us cry so badly... Won't it come back?

**Contribution of Salim Al-Riyami  
Electrical Technician**





## Ahmed Al Yafei: Goals and ambitions are two sides of the same coin

He is well known for his presence in more than one place and his calmness in dealing with matters and finding solutions. His insistence to continue success has qualified him to be among the administrative team of RAEC.

We will know more from himself, the engineer Ahmed Al Yafei, the purchase and contract manager of the company.



### Overview

Ahmed bin Ramadhan bin Said Al Yafei was born in 1979. He graduated from Sultan Qaboos university in 2002. He studied engineering and specialized in electric engineering.

He joined RAEC since it was founded on first of May 2005. Engineer Ahmed said, »by grace of Allah I consider myself a lucky employee who is honored to be among the basic units of RAEC.

I joined it as an electric engineer at that time in evaluating projects in the department of projects and technical affairs in Dhofar. In fact I had the same position in my previous job in the former ministry of housing, electricity and water.

### Goals and ambitions

Engineer Ahmed says, « I see the two words goal and ambition as two sides of the same coin which is future. I pray to Allah to support me to achieve the highest levels of commitment to the plans of the company and to fulfill the required levels according to preset standards. I also seek to make the purchasing and contracts department sophisticated to reach international standards.»

### Outcomes and benefits

About the benefits that he obtained during his career he said, »working with both technical and administrative efficiencies played an important role in developing my experience because we learn from our experiences and through dealing with others. Consequently this helps us in developing ourselves. Being a member in a number of committees such as the purchasing committee, the committee of revising distribution rules and the technical committee enabled me to improve my work and raise my professional development in general. All of these come from going through a lot of experiences and difficult times that we overcome with determination and insistence to succeed.

### Advice and one last word

Mr. Ahmed concluded saying, « each employee has to develop specific goals for himself in order to achieve and it doesn't matter whether they are long term or short term. In other words why doesn't each one ask himself « what do I want to be one or three or five years from now?» and be certain that the answer to this question will give you ideas for your goal.

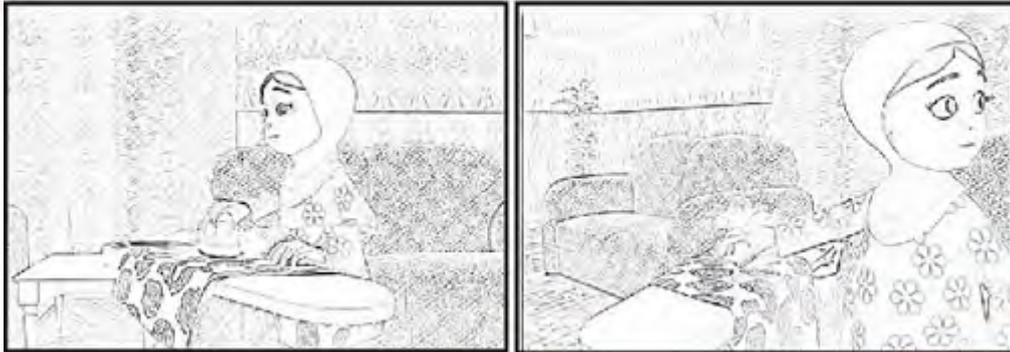
Finally I thank you for this interview and I wish all the best for Wahhaj magazine in this issue and all its future issues.



# Our Responsibility

## Short Story

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Rationalization





## First Aid

First aid is the immediate but temporary assistance or treatment provided to a person injured or suddenly becoming ill, before taken to Hospital or ambulance arrives at the sites.

The principles of first aid are to:

- preserve life
- prevent deterioration of casualty
- promote recovery of casualty



Initial actions in event of casualties:

- remain calm
- assess situation
- control situation
- comfort casualties
- check vital signs
- diagnose injury or illness
- evaluate situation
- summon assistance
- provide treatment and or transportation

Life threatening conditions:

- asphyxia
- heart attack
- severe bleeding
- shock
- unconsciousness





## Differences

Find the difference between two image



Games

## No Comment

## Password

K	E	Y	S	N	O	I	T	A	T	S	K
O	G	Y	H	C	U	L	T	U	R	E	H
T	O	T	A	M	E	T	S	Y	S	T	A
H	V	I	H	K	U	M	Z	A	R	S	R
N	E	C	A	S	S	E	T	O	N	O	I
E	R	I	B	T	B	A	G	I	B	C	S
T	N	R	A	A	O	S	H	I	G	H	A
W	O	T	S	F	J	R	E	W	O	P	M
O	R	C	S	F	R	E	P	O	R	T	A
R	A	E	A	C	H	A	I	R	M	A	N
K	T	L	I	E	E	Y	O	L	P	M	E
B	E	E	B	R	E	M	O	T	S	U	C

Scratch the following words, and then the entire re-maining get keyword: Concession area of Rural Areas Electricity Company.

Shahab Assaib - Chairman - Key - Electricity - Kumzar - Customer - Network - High - Masirah - Station - Staff - Governorate - Employee - Cost - Report - To - Culture - Power - Notes - Job - System - Big.



Sustainable energy,  
Community Values

الطاقة المستدامة،  
وقيّم المجتمع

